

SER-Jobs for Progress National, Inc.
Annual Conference
E3 – Employment, Education & Empowerment
April 5-7, 2017
Kay Bailey Hutchison Convention Center
650 S. Griffin St.
Dallas, Texas 75202

Wednesday, April 5, 2017

8:00 am – noon	Conference Registration Conference Office	Section A, Main Lobby Section A, 135-136
9:00 am – 11:45 am	SER STEM - Robotics Training & Competition SER STEM – Drone Training & Competition SER MUJER – "The importance of Agility" SER Walmart Customer Service Training	Section A, 130-131 Section A, 115 & 117 Section A, 118-119 Section A, 133-134
12:00 noon – 1:30 pm	Welcome Luncheon Welcome & Introduction: Mr. Roger C. Rocha, Jr, Chairman, SER-Jobs for Progress National, Inc. Speaker: Raul Mateo Magdaleno, Chief Education Officer, IDQ Group, Inc.	Section A, Ballroom 2-3
1:45 pm – 4:00 pm	SER STEM - Robotics Training & Competition SER STEM – Drone Training & Competition SER MUJER – "How your Local Chamber can help Small Business Entrepreneurs" SER Walmart Customer Service Training SER Board Committee Meetings	Section A, 130-131 Section A, 115 & 117 Section A, 118-119 Section A, 133,134 Section A, Ballroom 4

Thursday, April 6, 2017

8:00 am – noon	Conference Registration Conference Office	Section A, Main Lobby Section A, 135-136
8:00 am – 8:30 am	SER National Board Breakfast	Section A, Ballroom 4
8:30 am – 11:45 am	SER National Board Meeting	Section A, Ballroom 4
9:00 am – 11:45 am	SER STEM - Robotics Training & Competition SER STEM – Drone Training & Competition SER MUJER – "The Women Owned Small Business (WOSB) Federal Contracting Program Overview" SER Walmart Customer Service Training	Section A, 130-131 Section A, 115 & 117 Section A, 118-119 Section A, 133-134
12:00 noon – 1:30 pm	Awards Luncheon Awards Introduction: Monica L. Martinez, Vice Chair, SER-Jobs for Progress National, Inc. Speaker: Lieutenant Colonel Consuelo Castillo Kickbush, U.S. Army (Retired)	Section A, Ballroom 2-3
1:45 pm – 4:00 pm	SER STEM - Robotics Training & Competition SER STEM – Drone Training & Competition SER MUJER – Small Business Tax Checklist SER Walmart Customer Service Training SER National Board Meeting (Continued)	Section A, 130-131 Section A, 115 & 117 Section A, 118-119 Section A, 133-134 Section A, Ballroom 4
5:30 pm – 7:30 pm	Presidents Reception – State of the Organization Welcome Remarks: Roger C. Rocha, Jr., Chairman, SER-Jobs for Progress National, Inc. Speaker: Ignacio Salazar, President & CEO, SER-Jobs for Progress National, Inc.	Section A, Ballroom 1

Friday, April 7, 2014

8:00 am – Noon	Conference Information Desk Conference Office	Section A, Main Lobby Section A, 135,136
9:00 am – 11:45 am	SER STEM Training – Drone Competition – Middle School SER STEM Training – Robot Presentation SER Walmart Customer Service Training	Section A, 115 & 117 Section A, 130-131 Section A, 133-134
9:00 am – 10:00 am	SER MUJER – "Against the Odds"	Section A, 118-119
10:00 am – 11:45 am	SER MUJER – Access to Capital	Section A, 118-119
12:00 noon – 1:30 pm	Corporate Luncheon & STEM Awards Introduction: Joe Avila, Board Member, SER-Jobs for Progress National, Inc. Speaker: Greg Wood, General Manager, Dallas Region, Ford Motor Company STEM Awards: Speaker: Nicole Anderson, President, AT&T Foundation	Section A, Ballroom 2-3